

Address

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Phone

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Email

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EXPERIENCE & COMPETENCIES

2018- Recent

Learning & Development Manager & Chaplain

CV Global - Maroochydore. Global Charity

- Strategic and operational design and delivery.
- Stakeholder engagement with executive, board and staff.
- Strategic workplace culture change management resulting in improved workplace retention and engagement of over 140 staff in APAC region.
- HR and IR consultation.
- Leadership training, support and consultation
- Providing psychological, emotional and spiritual support through workplace chaplaincy.
- Management mediation and intervention.
- Learning and Development training delivery

2015 -2020

Co- Founder - Managing Director

LeaderHeart Ltd. - National Non-Profit

- Business Administration of ACNC registered charity.
- Coaching and mentoring of staff and clients.
- Learning and content delivery creation.
- Financial Management.
- Mental Health Support for staff and clients
- IT Support.
- International travel.
- Digitisation of services.

2013-2015

General Manager

Elijah House Training - Australia - Non-Profit

- Board and Stakeholder reporting and engagement.
- Management of 200+ staff and volunteers.
- Process improvement.
- Industry networking and alliance building.
- Customer engagement strategy.
- Product lifecycle strategy development.
- HR Management.
- Strategic Planning Dev and Ops.
- Financial planning and management.
- Business Development
- Event speaking and management.

1996-2013

Previous employment details available on request.

These roles include Advanced Pastoral Care Counsellor, Business Manager of RTO, English School Manager in Tokyo. Marketing Start-up Manager, Business Manager of Social Enterprise, International Call Center Operator, Retail supply administrator. [Read more here on LinkedIn](#)

EDUCATION

Research Honours (Class 1) - OD & Change

University Sunshine Coast
2020 - 2021

Thesis Topic "Exploring the impact of an organisational restructure in a regional Queensland hospital"

Bach. Business.

Organisational Leadership

University of New England
2017 - 2019

*References available by request



I have a passion for seeing people thrive and grow. I believe organisations best positioned for sustainable success are culturally healthy organisations. I know that favourable workplace cultures are best achieved through intentional strategic and applied practice, over time.

My expertise and drive have allowed me to work with international telcos, management roles in Japan, consultation projects in China, business management roles for Australian SMBs, and years of generalist contracting across wellbeing, leadership, strategy and learning development roles.

From C-Suite leadership engagement to business development, my studies, empathy and experience make me an invaluable leader and team member .